

Accompanying note for return shipments

You can actively support fast processing by completing the following form with all details and forwarding it to us in advance. Please enclose the document also in the package – this will enable us to allocate the goods immediately.

Details of the sender

Company	_____	Phone	_____
Contact	_____	E-mail	_____
Your customer number	_____		
Our order number, item	_____	Your order number, item	_____

Details of the article

Article description	_____	Article number	_____
Serial number	_____	Quantity	_____

Details of the return shipment

Repair order

Rep. up to an amount of _____ execute immediately. Immediate replacement by new device (with costs)
 Immediate replacement by loaner device (with costs)

Description of error (e.g. mechanical / electrical, permanent / sporadic, deviation, specification, etc.)

Enclose pictures separately

Ambient conditions and details of application (e.g. temperature, moisture, vibration, period up to commissioning)

Special requests (e.g. calibration, certificate, cost estimate, maintenance, repair)

Department, position, name

Place, date

Signature

Shipment address:

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 service@camillebauer.com