

Accompanying note for return shipments

You can actively support fast processing by completing the following form with all details and forwarding it to us in advance. Please enclose the document also in the package – this will enable us to allocate the goods immediately.

Details of the sender

Company			
Street			
Zip code, city			
Country			
Ansprechpartner		Phone	
Your customer number		E-mail	
Our order number, item		Your order number, item	

Details of the article

Article description		Article number	
Serial number		Quantity	

Details of the return shipment

Repair order

Rep. up to an amount of _____ execute immediately. Immediate replacement by new device (with costs)
 Immediate replacement by loaner device (with costs)

Description of error (e.g. mechanical / electrical, permanent / sporadic, deviation, specification, etc.)

Enclose pictures separately

Ambient conditions and details of application (e.g. temperature, moisture, vibration, period up to commissioning)

Special requests (e.g. calibration, certificate, cost estimate, maintenance, repair)

Department, position, name

Place, date

Signature

Shipment address:

Camille Bauer Metrawatt AG
 Abteilung Service & Repair
 Aargauerstrasse 7
 5610 Wohlen
 Switzerland

service@camillebauer.com