

Accompanying note for return shipments

You can actively support fast processing by completing the following form with all details and forwarding it to us in advance. Please enclose the document also in the package – this will enable us to allocate the goods immediately.

Details of the sender

Company			
Street			
Zip code, city			
Country			
Ansprechpartner	Phone		
Your customer number	E-mail		
Our order number, item	Your order number, item		

Details of the article

Article description	Article number	
Serial number	Quantity	

Details of the return shipment

Repair order

Rep. up to an amount of _____ execute immediately. Immediate replacement by new device (with costs)
Immediate replacement by loaner device (with costs)

IMPORTANT: Please send the device to us with all test probes.

Description of error (e.g. mechanical / electrical, permanent / sporadic, deviation, specification, etc.)

Enclose pictures separately

Ambient conditions and details of application (e.g. temperature, moisture, vibration, period up to commissioning)

Special requests (e.g. calibration, certificate, cost estimate, maintenance, repair)

Department, position, name

Place, date

Signature

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Shipment address:

Camille Bauer Metrawatt AG
Abteilung Service & Repair
Aargauerstrasse 7
5610 Wohlen
Switzerland

service@camillebauer.com